



Job Description

Job Title:	Night Contact Worker
Location:	High Park Family Hub, Drumcondra, Dublin 9
Department:	Special Projects
Responsible to:	Team Leader
Job Purpose	The role of the Night Contact Worker is to ensure the efficient operation of the service while on duty and to provide support to the families living in the service
Terms:	Fixed-term full-time (Flexible Mon to Sun)
Core Duties & Responsibilities:	<ul style="list-style-type: none"> ➤ To provide a range of support and interventions to families ➤ Complete accurate written records and/or reports where appropriate ➤ Update when appropriate the Pathway Accommodation & Support System (PASS) ➤ To maintain a safe and healthy living environment ➤ Respond to all residents safety and security related incidents, ensuring correct service procedures are followed, record and report such incidents as appropriate ➤ Adhere to professional boundaries and work in a professional manner at all times ➤ Attend and participate in team meetings and continuous professional development ➤ Ensure the environment is maintained to high standards at all times ➤ Any other duties as designated by the Manager or Team Leader

Person Specification:	<ul style="list-style-type: none"> ➤ Relevant experience in a social care setting ➤ An understanding of the nature of homelessness and the needs of homeless families ➤ First aid, ASIST, manual handling, fire warden and lone working certificates advantageous. ➤ A working knowledge and understanding of Child Protection ➤ The ability to treat service users in a non-judgmental and respectful manner ➤ Adhere to professional boundaries and work in a professional manner at all times ➤ Good oral and written communication skills ➤ Strong interpersonal and teamwork skills ➤ Highly motivated, reliable and flexible ➤ Garda Vetting will be conducted on an ongoing basis ➤ Ability to demonstrate the skills required to work in the area of homelessness
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