Homeless Services

Family Hubs are a caring new model of accommodation for families experiencing homelessness. They include wrap-around services to help families be in a better position to move into their own homes in the short-term. Designed as a better alternative to commercial hotels and B&Bs, Respond is rolling out this model in other locations in partnership with local authorities.

Mission Statement

“Our mission is to provide supported temporary accommodation and a positive alternative for families experiencing homelessness, that is safe, welcoming, family centred and comfortable, and that respects and supports the needs of each individual.”

Aims & Objectives

⇒ Person-centred
⇒ To develop a number of additional Family Hubs between 2018 and 2023.
⇒ Safe accommodation and environment
⇒ Holistic approach to identify the individual needs of a family
⇒ Reside on a short term basis, before moving to more permanent accommodation.
⇒ Empower families
My family were very grateful to get into the family hub from hotels, my keyworker helped me in every way, helped me with the children, with stress, with literally everything. I am so happy with my experience.

The staff working at Tallaght family hub were so good to myself & children and are really going to miss them all.

You all made our experience of homelessness that bit better. I would like to say a huge thank you for all the help & support.

We really appreciate everything you all have done for us, we will never forget it.

The children's groups were amazing, as it allowed my boys to see there were other families in the same position as, they loved being part of them.

My keyworker has helped me & my daughter in so many ways, with being able to ring the staff phone when in a tough place or when I needed to know about going back to education.

Services provided
- Keyworking
- Support Plans
- Personal Development
- Practical Skills
- Budgeting & Finance
- Further Education
- Future Employment
- On-site Counselling
- Holistic Needs Assessment
- Childhood Development
- Outreach

Having support was a huge benefit to my family. It enabled me to properly look for home to rent. I don't think I would have put as much into finding a home if it wasn't for the constant encouragement & kindness of staff.

Through Outreach I have been supported with going back to education, social welfare payments & many other supports, especially when I just needed a friendly conversation about my position in life right now.
High Park (Dec 2016 - Sept 2018)

Total Number of Families: 76
Total Number of Individuals: 176
Total Number of Children: 100
Total Number of Move-ons to Tenancy: 33

Total Bed nights (per family): 18,065
Average Length of Stay (nights): 228
Total Number of Support Plans: 70
Total Number of Meals Provided: 19,703
Homeless hub was ‘the best thing to happen to me’, says mum Shauna

‘We don’t feel like we’re homeless here’

Family hub: Christina Folan, with her daughters from left, Olivia (6), Lucy (5) and Kayleigh (8). Photograph: Dave Meehan/The Irish Times.

Tallaght (Dec 2016- Sept 2018)

Total Number of Families: 32
Total Number of Individuals: 121
Total Number of Children: 84
Total Number of Move-ons to Tenancy: 23

Total Bed nights (per family): 4,929
Average Length of Stay (nights): 150
Total Number of Support Plans: 32

respond
building homes, improving lives
High Park, Grace Park Road, Drumcondra, Dublin 9, D09 N267.
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St Lawrence Road Family Hub is Supported Temporary Accommodation (STA) for families experiencing homelessness. The aim of the service is to support families to progress along a pathway out of homelessness, through the provision of temporary emergency accommodation with appropriate supports. We have a team of Housing Case Workers who work with the families to develop a support plan that outlines their progression into long term housing.

The service consists of 11 accommodation units, a large shared kitchen and a laundry room. We have a dining room where we have our breakfast club, as well as a play room, sitting room and family room, where we arrange activities with the families and have cinema nights. We have a large back garden that is loved by the families, especially the children, where we have regular games and activities, including sports days. This summer, with the assistance of Dublin City Council, CYPS and an Garda Síochana, we arranged outings for the families to the Aviva Stadium, Harbour Splash in Dun Laoghaire, Artigillan Castle and Tayto Park.

Since we opened in December 2017 we have successfully assisted four of our families in finding long term accommodation.

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<tr>
<th>Total Number of Families</th>
<th>Total Number of Individuals</th>
<th>Total Number of Children</th>
<th>Total Number of Move-ons to Tenancy</th>
<th>Total Number of Support Plans</th>
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Clontarf (Dec 2017 - Sept 2018)
Tranquility and Peace. 
A place to call your home while your life is in a heap,

Safety and security are sure to be found,

When life has dealt you a blow and knocked you to the ground,

This safety net was thrown my way and I grabbed it with both hands,

Thankful for a place to stay.

By a past resident

Respond Housing Association, in conjunction with Limerick City and County Council and the HSE, opened Suaimhneas in 2002 to accommodate the growing number of families in Limerick experiencing homelessness. Suaimhneas allows families to reside in a safe, secure and nurturing environment until such time as their long term housing needs are met.
Suaimhneas provides temporary emergency accommodation to women and their children experiencing homelessness as an alternative to B&B accommodation. The service provides accommodation for 6 families at any one time within a residential complex that has an element of communal living. All families are accommodated through a referral process in partnership with LHAT. Suaimhneas supports families to progress along a pathway out of homelessness through the provision of temporary emergency accommodation, with the goal using the methodology of case management of family’s needs will enable them to access appropriate and affordable long term accommodation. Suaimhneas is Respond’s longest running homeless service and since opening has provided accommodation and support to 395 families including 745 children.

Total Number of Families: 42
Total Number of Individuals: 119
Total Number of Children: 77
Total Number of Move-ons to Tenancy: 19

Total Bed nights (per family): 4,980
Average Length of Stay (nights): 119
Total Number of Support Plans: 42

Suaimhneas (Dec 2016 - Sept 2018)
Family Hubs
Respond Family Hub - Drumcondra
High Park,
Grace Park Road
Drumcondra
Dublin 9.
Tel: 01 8087750

Respond Family Hub - Tallaght
Springfield
Glenn Na hEorna
Tallaght
Dublin 24.
Tel: 01 8087746

Respond Family Hub – Clontarf
St Lawrence Road
Clontarf
Dublin 3.
Tel: 01 4457401

Respond Family Hub – Limerick
Ballygrennan Close
Moyross
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