

## JOB DESCRIPTION

Respond is the largest housing association in Ireland providing social housing and homeless services. We are building our team of people with ambition and ability to achieve our aim to meaningfully address the housing and homelessness crisis Ireland.

Role: Family and Child Support Worker

Location: Springfield, Tallaght

Reporting to: Homeless Service Manager

Terms: Fixed-term Full-time Contract – 35 Hours (Mon to

Sun)

**Job Purpose:** To develop and implement a range of needs led,

outcome-focused support programmes that cater for parents, families and children. This will include

working in collaboration with the service manager in the overall delivery of the wraparound services within

the Homeless Service.

## Core duties and responsibilities:

- > To work in accordance with the values, principles, and philosophy of the Homeless Service.
- Develop the provision of quality out of school services and the introduction of integrated initiatives, responsive to children and young people's needs within the context of their culture and community.
- > Develop and coordinate in-house programmes for parents that can enhance life skills in a number of targeted areas to help strengthen skills and confidence.
- Network and liaise with outside community groups and organisations to bring new programmes and opportunities to families within the service.
- ➤ Engage with children and young people and work to develop programmes for intervention and discussion, particularly group activities and group work programmes as per the remit of the Family Homeless support services.
- Focus on capacity building for families to encourage them to shape and participate in the development of service design.

- Support families with additional needs and/or vulnerabilities in all service provision and programmes.
- Act as a resource person, as necessary, to families and young people in the service and in collaboration with the support team.
- Participate in a culture of collaborative, integrated practice across all services within the Family Homeless Service.
- Engage in the ongoing development of links between supportive agencies.
- > Document and oversee the monitoring and evaluation of activities and programmes.
- Support service manager in the development and review of policies and procedures and with the collection of data in line with reporting requirements.
- In collaboration with the service manager, maintain all health and safety standards to ensure all reasonable measures to safeguard the health, safety and welfare of children attending the service are in place.
- > Participate in and avail of training and continuous professional development.
- Work as part of the staff team of the Family Homeless Service. This will involve participating in planning sessions, meetings, reviews and helping with the running of the service in a collaborative way.
- > To carry out personal responsibility for compliance with child protection obligations and documented in the Respond! Policy and procedures and "Children First".
- > To liaise with parents individually and to attend group meetings when requested in relation to the development of children and young people.
- The list of duties is not exhaustive and duties may vary from time to time.

## Person specification:

- A relevant degree in Youth Work, Social Care or related field
- ➤ A minimum of 3 years' experience working in a community focused youth work/childcare/family support setting
- Excellent communication and interpersonal skills, possess good leadership and facilitation skills
- Aptitude and empathy with children and young people
- Good computer skills and knowledge of Microsoft office suite
- Report writing and administration skills
- Demonstrate a strong teamwork ethic and a capacity to work under own initiative
- Garda Vetting will be required on an ongoing basis

Please send a CV and a covering letter to <a href="mailto:recruit@respond.ie">recruit@respond.ie</a> before the closing of business Friday, 29th January 2021.